

Volunteer Role Description



Position: Tech Volunteer

Organisation Name	Vision Northumberland
Organisation Aims	Vision Northumberland offers client-led support to individuals in Northumberland, living with a sensory impairment. We aim to enable individuals to gain the knowledge, confidence and skills necessary to increase independence, partake in new opportunities and fulfil life potential.
Role Title	Tech Volunteer
Location of position	Throughout Northumberland
Responsible to	Nathan Miller, Technology Enablement Coordinator
Purpose / summary of the role	As a Tech Volunteer, you will provide friendly, patient, one-to-one or small group support to help people build confidence using digital devices and accessible technology; encouraging learning and independence. You may support people to: • Get started with smartphones, tablets, computers, smart glasses. • Make phone calls or send text messages. • Use email safely and confidently. • Browse the internet. • Access online shopping and everyday services. • Use video calling to stay connected with family and friends. • Download and use useful apps. • Learn about accessibility features on Apple and Android devices. • Use built-in magnification, speech and voice assistants. • Link hearing aids to devices.

Time Commitment	Flexible
Skills and Qualifications	• An interest in technology. • A willingness to learn about assistive technology. • Motivation to help someone within the sensory impaired community. • Be patient, empathetic, warm and friendly. • Have good verbal communication skills. • Enjoy meeting new people. • Able to work in compliance with Vision Northumberland's policies and procedures. • Willingness to undertake any training as reasonably requested. • Minimum age for this role is 18. • An enhanced DBS check will be required.
Reimbursement of expenses	Vision Northumberland will cover out of pocket expenses directly related to your volunteering. Those driving on behalf of Vision Northumberland, using your own vehicle, will be reimbursed at 0.50p per mile
Application Process	For an informal chat, please call Rachael (Volunteer Coordinator) on 01670 514316. An application form can be obtained by calling or emailing Rachael.bond@vision-northumberland.org On receipt of your application form, we will invite you in for a chat and discuss the role in more detail.